



Client Success | HID Global

HID Global is the trusted leader in providing solutions for the delivery of secure identity, serving customers worldwide with proximity and contact-less smart card technologies; IP-based networked access solutions; secure and custom card solutions; photo ID and ID card application control software; high definition printer/encoders and secure card issuance solutions. HID Global operates international offices that support more than 100 countries and is an ASSA ABLOY Group brand.



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ABARIS Engagement:

Oracle ERP upgrade from
11.0.3 to 11.5.9 including

GL, AP, AR, FA, Cash, OM, INV,
PO, MRP, WIP, COST, BOM/ENG -
8 sets of books

Timeline: 9 months

Geographies: Brazil, Canada,
China, U.K., U.S.,

HIG Global is a legacy Oracle ERP client, with over 7 years of multiple versions in place. In its high-growth path, HIG was seeking to upgrade its existing Oracle 11.0.3 to the 11.5.9 version. The IT team at HID planned to manage the project internally, while seeking a partner who could provide:

- Subject matter expertise
- Assistance with the development of project plan and timeline
- Quality assurance as required with timely notice
- Flexibility in the delivery

Abaris brought its multi-client team experience to the engagement and quickly identified the potential hurdles that would impede the upgrade. With services including resource augmentation, project management, timeline planning, and deliverables scheduling, we helped the client to create a comprehensive roadmap and execution plan for the upgrade. In the 9-month period, we successfully executed the complete upgrade across five global offices.

“The Abaris team was yet again proving to be an asset to the HID IT evolution. We are happy at the professional, transparent, and committed engagement value they bring to every project at HID Global.”

Roger Cressey, CIO





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ABARIS Inc., a TTS company, is an Irvine, CA based IT Services Consulting Company with decades of experience in Oracle-centric enterprise environments. Abaris leverages a global presence and delivery to every customer engagement.

Established: 1999

Industry focus: Hi-tech, CPG, Medical Devices, Energy and Utilities, Industrial Manufacturing

Reference clients include: Agensys, Guthy-Renker, Linksys, Pentel of America, Orthofix, PowerOne, Powerwave, Qualcomm, Resmed, Telmar, Vocollect, Smiths Group

Abaris Services Offering:

System Integration

- Application selection
- Implementations and upgrades
- Onsite and web based training
- Vertical solutions
- Resource augmentation

Operational Consulting

- Business process improvement
- Acquisition assessment & integration

Custom Technology Solutions

- Remote DBA services
- Data warehouses
- Portals and web development

Highlights of Abaris capabilities:

- Over 100 successful Oracle E-Business Suite customers in over 20 countries
- Highest level Oracle Certification - Certified Advantage Partner
- Certified Accelerate Partner for Medical Device
- Consultants average over 10 years Oracle E-Business Suite Experience

High Reliability:

- 98% customer referral rate
- Solid Methodology for Manufacturing business implementation process
- Only Boutique to be awarded a North American award by Oracle Corporation

Strategic

- Performing business end-to-end operations analysis
- Assist customers reduce TCO in IT and ERP
- Experienced with FDA and other regulatory compliances (CAPA, HIPPA, CFR 21 Part 11)

